

SOUTHERN FAMILY MEDICINE

<u>Contact us</u>

Office hours: Monday-Friday 8:00am-5:00pm. Closed daily for lunch from 12:00-1:30pm.

Phone Number: Claxton office: 912-290-5235 Statesboro office: 912-871-2273

Web address: www.sfmedga.com Claxton office: www.sfmclaxton.com Statesboro office: www.sfmstatesboro.com

Office Email: Claxton office: claxtoninfo@sfmedga.com Statesboro office:

Statesboro office: statesboroinfo@sfmedga.com

Locations: Claxton office: 308 E Long Street Claxton, GA 30417 Located next to The Drug Store

Statesboro office: 1044 Bermuda Run Road Statesboro, GA 30458 Located behind East Georgia Regional

Appointments

If you are unable to keep your scheduled appointment we ask that you give us a twenty-four (24) hour notice. Please be advised that if you are fifteen (15) minutes late for your appointment, you will have to reschedule. We prefer each patient to arrive early in order to be checked in and processed before their appointment time. Three (3) "no show" appointments may result in dismissal from the practice.

Lab & Imaging

All labs will be sent to Laboratory Corp. of America (LabCorp). All patients with normal lab results will not be notified by phone. Only abnormal results will be notified. If you prefer to have your labs obtained at a different location or if your insurance prefers a different lab company, please inform staff. All patients with diagnostic imaging results will be notified within 72 hours after being reviewed by the ordering provider.

Payment Options

We participate in most insurance plans, including Medicare. Please be sure to check with our staff to ensure we accept your insurance prior to scheduling your appointment. For any billing questions, or if you would like to discuss payments please contact our billing office at (912) 290-5235

Prescription Renewals

To the extent possible, we ask that you request prescription refills at the time of your visit. If you do need a refill, please call your pharmacy and they will contact us to refill your prescription. Please do not wait until you are out of medication to call for a refill, as this takes time to process. To avoid running out of medication, please notify your pharmacy at least 48 hours in advance and please check with your pharmacists to see if your prescription is ready.

For written prescriptions; please notify our office 2-3 days in advance when you need a refill.